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## ● PRINTER RUSH ● (PTO ASSISTANCE)

Application :	09/85788	Examiner:	Garg	GAU:	3625 5/27/05					
From:	PAP	Location:	DC FMF FDC	Date:	5/27/05					
		Tracking #:	06096214	Week Date:	4/18/05					
	DOC CODE	DOC DATE	MICCELL	ANEOUG						
	<b>DOC CODE</b>	DOC DATE		LANEOUS Data						
			Continuing Data Foreign Priority							
	☐ CLM		Document Legibility							
:	☐ IIFW		Fees							
	SRFW		Other							
-	DRW									
	☑ OATH	5/10/2001								
	☐ 312 ☐ SPEC									
[RUSH] MESSAGE: The declaration identities the third inventor, V. Thyagarajan by family name only.  At least one full given name without abbreviatron (i.e., Initials) must be provided per 37 c F. R. 1.63 (a)(2).										
Thankyou										
[XRUSH] RE	SPONSE: to	r Printing F	esan	ho inve	246					
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Bib Data Sheet

**CONFIRMATION NO. 5167** 

SERIAL NUMBE 09/852,881	FILING OR 371(c) DATE 05/10/2001 RULE	<b>CLASS</b> 705		OUP ART UNIT 3625		ATTORNEY DOCKET NO. H00-01600 (256.095US1)			
Ravindra K. Venkatesan  ** CONTINUING D  ** FOREIGN APPL	ph, Kerala State, INDIA; Shetty, Bangalore, INDIA; Thyagarajan, Bangalore, I ATA ***********************************	INDIA; **							
Foreign Priority claimed 35 USC 119 (a-d) cond met Verified and Acknowledged ADDRESS	itions yes no Met a	state of Country INDIA	DRAV	SHEETS DRAWING 2		AL MS	INDEPENDENT CLAIMS 2		
000128 TITLE AUTOMATED CU	STOMER SUPPORT SYS	эт <b>Е</b> М		<u></u>	·				
RECEIVED	EES: Authority has been given in Paper o to charge/credit DEPOSIT ACCOUNT o for following:				All Fees  1.16 Fees (Filing)  1.17 Fees (Processing Ext. of time)  1.18 Fees (Issue)  Other  Credit				